It Works!®
MOBILE APP

GET READY TO TAKE YOUR BUSINESS TO A WHOLE 'NOTHA LEVEL—RIGHT FROM THE PALM OF YOUR HAND!

- Track your team's activity and map out your plan for success with daily reports
- Be in the know with real time It Works! news, updates, and alerts
- Manage your personal profile page and update your information on your time
- Enroll new Loyal Customers and Distributors anywhere, anytime

TECH SPECS

Smartphones and tablets running Apple iOS7 or newer

Smartphones running Android 4.0 or newer

TAKE YOUR BUSINESS MOBILE IN 3 EASY STEPS

1) Download through the app store on your smartphone or tablet.

2) Log in with your eSuite user ID and password.

3) Start building your business from the palm of your hand!

WE WANT TO HEAR FROM YOU

Tell us how you're taking your business to a Whole 'Notha Level with the It Works! Mobile App!

MobileAppFeedback@itworksglobal.com

FREQUENTLY ASKED QUESTIONS

WHAT IS THE IT WORKS! MOBILE APP?

Take your business to a Whole 'Notha Level right from the palm of your hand with the It Works! Mobile App! By integrating your eSuite business management tools into an app for your mobile device, the It Works! Mobile App allows you to build your business anytime and anywhere.

The It Works! Mobile App groups your eSuite features into convenient, easy-to-use sections, including:

Home: Keep connected with It Works! social media feeds and alerts.

Dashboard: Track your success status when you see exactly the actions you need to take to achieve the Steps to Success—all in an easy-to-follow, visual guide.

Enroll: Sign up new Distributors, Loyal Customers, and Retail Customers in any It Works! open country right from your mobile device.

Media Library: Access business-building documents, videos, and product information.

News: Be in the know with real time It Works! news, updates, and alerts.

My Profile: Manage your personal profile page and update your information (including your avatar, email, phone, and password) on your time.

1

HOW MUCH IS THE IT WORKS! MOBILE APP?

The It Works! Mobile App is free to download. However, you must have a current eSuite subscription to access it, and your annual membership must be current. If your eSuite subscription has expired, login and update your subscription to ensure you have access to the It Works! Mobile app.

WHICH DEVICES/OPERATING SYSTEMS CAN RUN THE IT WORKS! MOBILE APP?

The It Works! Mobile App is available for Android smartphones and Apple smartphones and tablets running Apple iOS7 or newer and Android 4.0 or newer. If you find that the Mobile App is not working on your particular Apple or Android device, please provide feedback with which device and operating system you're using at
MobileAppFeedback@itworksglobal.com.
When providing feedback, please also include your eSuite login ID, country, and language. If you're having issues enrolling someone using the It Works! Mobile App, please indicate the type of enrollment: Loyal Customer or Distributor.

IS THE IT WORKS! MOBILE APP AVAILABLE FOR ANDROID TABLETS?

The It Works! Mobile App is not yet supported by Android tablets, but is available for Android 4.0 or newer smartphones.

HOW DO I FIND THE IT WORKS! MOBILE APP?

You can download the It Works! Mobile App through the app store on your smartphone or tablet. Search for the It Works! Mobile App using any of the following search phrases in the Apple App Store or Android Market on Google Play: "My It Works!," "Get Started," "Join the Party," "Catalog," "Body," "Skin," "Green," "Lifestyle Packs." You can also download by going to www.GetItWorksAndroidApp.com on your Android device or www.GetItWorksIOSApp.com on your Apple device.

WHAT ID AND PASSWORD DO I USE TO LOG IN TO THE IT WORKS! MOBILE APP?

You will log in with your eSuite user ID and password.

HOW SAFE IS THE IT WORKS! MOBILE APP?

The Mobile App uses encrypted security so you can build your business with confidence knowing that all of your data and credit card information are secure.

CAN I DOWNLOAD THE IT WORKS! MOBILE APP TO MY COMPUTER?

The Mobile App is currently only available for Apple and Android mobile devices, such as smartphones and tablets.

IS THE IT WORKS! MOBILE APP AVAILABLE IN MULTIPLE LANGUAGES?

Yes, the It Works! Mobile App is currently available in English, Spanish, French, and German, and will be available in all of our supported languages. We are actively translating and configuring the languages for the Mobile App, and new languages will be added in the coming weeks.

I DOWNLOADED THE IT WORKS! MOBILE APP BUT ERASED IT; WHAT DO I DO NOW?

Don't worry! Simply re-download the It Works! Mobile App through your app store.

DOES THE IT WORKS! MOBILE APP UPDATE INFORMATION IN MY ESUITE?

Yes, the It Works! Mobile App is fully in integrated with your eSuite. Any updates or edits you make to your account with the Mobile App will be reflected in your eSuite and vice versa.

ARE ALL THE FEATURES OF ESUITE AVAILABLE ON THE IT WORKS! MOBILE APP?

All of the essential eSuite tools that help you to successfully manage your business are now available in the palm of your hand through the It Works! Mobile App. The only eSuite features currently not available on the Mobile App are eSuite reporting, the ability to place one-time orders, and auto-shipment management. These features will be added to the It Works! Mobile App in the coming months.

WHEN ENROLLING A LOYAL CUSTOMER, CAN I PAY THE $50 MEMBERSHIP FEE FOR THE LOYAL CUSTOMER'S ENROLLMENT USING THE IT WORKS! MOBILE APP?

No, the Mobile App does not support this enrollment. You will need to enroll the Loyal Customer via your eSuite or the replicated website.

IS THE DATA AND INFORMATION I'M SEEING ON THE IT WORKS! MOBILE APP UPDATED IN REAL TIME?

Yes, the data you're seeing on the It Works! Mobile App Dashboard is in real-time. It will update in roughly the same timeframe it takes to update in eSuite.

HOW DOES THE IT WORKS! MOBILE APP HELP ME ACHIEVE THE STEPS TO SUCCESS?

The Dashboard of the It Works! Mobile App shows your status within each of the Steps to Success.

STEP 1

You'll see your personally processed auto-shipment volume for that month as well as your Personal Bonus Volume, so you can ensure you are commissioned qualified for the month.

STEP 2

Make sure you get your four Qualified Loyal Customers (and see how many you still need) to achieve your Step 2: Wrap Rewards within 30 days.

STEP 3

Track your progress in building your two Qualified Legs and Executive Leg to ensure you "Go Ruby!"

WHAT DO THE VARIOUS ABBREVIATIONS ON THE IT WORKS! MOBILE APP DASHBOARD STAND FOR?

See the It Works! Compensation Plan for full definitions.

CQ (with check mark): Commission Qualified

FSQ (with check mark): Fast Start Qualified

WR: Wrap Rewards

PBV: Personal Bonus Volume

GV: Group Volume

LC: Loyal Customers

DT: Distributors

The below are rank abbreviations that are also highlighted with a rank color that corresponds to the It Works! Compensation Plan:

- **BD** Black Diamond
- **AM** Ambassador Diamond
- **PD** Presidential Diamond
- **TD** Triple Diamond
- **DD** Double Diamond
- **DI** Diamond
- **EM** Emerald
- **RU** Ruby
- **EX** Executive
- **DT** Distributor